



BLINDBROTHERS

Window Coverings • Factory Direct

Blind Brothers Warranty

12 Month Warranty on all blind component parts, fabrics & Installation - **3 Month Warranty** on the alignment of the fabric sold & installed by Blind Brothers. All warranties will be given from date of invoice. (Terms & conditions apply). Any misuse of blinds causing breakages/faults will not be covered under the warranty, a service fee will apply. (No transfer of warranty will be given to a new property owner).

Proper care of your blinds is very important. There are certain things that are considered mistreatment of the blinds and will not be covered under warranty. These include:

- Putting objects against the blinds. Never lean objects against the blinds or push furniture against the blinds.
- Touching or pulling the blind fabric with your hands. This will damage the blinds and is not covered by warranty.
- Rolling the blinds all the way down to touch or sit on the floor. There are some instances when a chain must be short to comply with child safety laws. In these cases, a ball stop cannot be installed so the operator must make the judgement of when to stop rolling the blind so it does not touch the floor. Once the blind is 10mm from the floor, do not continue to roll the blind. This can cause creases and other damage and may require a new blind.
- Rolling blinds down while having a window or door open will cause the blind to move in the wind and damage it. Make sure the blind is rolled up whenever a window or door is open.
- Extreme force when operating the chains. Only a gently, consistent pull is needed to operate the blinds and too much force can cause the chains to break.

Operating the blinds

OVER ROLL BLIND – Fabric rolls off the front of the blind.

UNDER ROLL BLIND – Fabric rolls off the back of the blind.

IF OVER ROLL - Pull front chain down for blind to go down.

Pull chain gently until it gets to its stop.

Pull rear chain down to raise blind.

Pull chain gently until it gets to its stop.

UNDER ROLL - Pull rear chain down for blind to go down.

Pull chain gently until it gets to its stop.

Pull front chain down to raise blind.

Pull chain gently until it gets to its stop.

Blind Brothers Fabric Handling & Care

Maintenance and Care

All types of chemicals will cause permanent damage to the fabric. Therefore, if cleaning windows etc., the blind will need to be raised to avoid any direct or indirect spray or splatter of chemicals on the fabric.

Routine Cleaning

Regular light dusting with a feather duster is recommended.

A hand-held vacuum with low suction may also be used. When vacuuming, avoid pulling or stretching the fabric.

Rigorous vacuuming is not recommended as it can distort the fabric.

Alternatively, dirt and debris can be blown away using compressed air or a hand-held hairdryer on the cool setting.

Spot Cleaning

When needed, fabrics can be spot cleaned by gently blotting with a chemical dry-cleaning sponge. Be careful not to apply too much pressure to the fabric.

Blind Brothers recommend using a professional company to clean your product.

These instructions are to be used as a guide only and Blind Brothers take no responsibility in the outcome of the cleaning method.

For more information, please feel free to contact our office at any time or visit the

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